

PRIVACY POLICY

Welcome to our website!

We respect the privacy of everyone who visits our website. Therefore we would like to inform you regarding the way we would use your personal data (includes information – hereinafter referred to as “data”). We recommend you to read this privacy policy so that you understand our approach towards and use of your personal data.

Do take note: When you provide your personal data to us, you agree that we may use it as described in this Privacy Policy.

1. What data does UNICLOX obtain?

- a. Your personal data refers to information that identifies or relates specifically to you, for example, your name, age, gender, identity number, email address - whether it is an individual or a business.
- b. Information can also be collected via any of your devices or applications being used when accessing UNICLOX webpage, online forms, e-mails (*including call back requests, message on our webpage, entry to any competition or prize draws, interact with UNICLOX using any social media platform or when you contact us offline, for example by telephone, fax, SMS, email or post*) applications or services (*for example, we may collect the device identification number and type, location information and connection information such as statistics on your page views, traffic to and from the sites, referral URL, ad data, your IP address, your browsing history and your web log information*) we will ask for your permission before we do so. We may do this using cookies or similar technologies (as described in below).
- c. You confirm that the third party whose personal information you provided to us, explicitly agreed to it after you have explained our Privacy Policy to said third person.
- d. Special Notice - if you are under 18 years old: Our website is not aimed at children under 18 years old and we will not collect, use, provide or process in any other form any personal information of children under the age of 18 deliberately. We therefore also ask you, if you are under 18 years old, please do not send us your personal information (for example, your name, address and email address). If you are under 18 years old and you nevertheless wish to ask a question or use this website in anyway which requires you to submit your personal information please get your parent or guardian to do so on your behalf.

2. Who is responsible for the personal information collected on this site? Your personal data is controlled by(UNICLOX) registration number address.

3. Use of your personal data

3.1 Uniclox shall take all reasonable measures to protect your personal data. We collect and use personal data to better provide you with the required services, or information. You agree that we may use your information to:

- a. respond to queries or requests submitted by you or any applications or services that you have ordered or requested;
- b. administer or otherwise carry out our obligations in relation to any agreement you have with us;
- c. manage and administer your use of applications, products and services you have asked us to provide;
- d. monitor, measure, improve and protect our content, website, applications and services;
- e. anticipate and resolve problems with any products or services supplied to you;
- f. undertake internal testing of our website, applications, systems and services to test and improve their security and performance. In these circumstances, we would anonymise any information used for such testing purposes;
- g. provide you with any information that we are required to send you to comply with our regulatory or legal obligations;
- h. detect, prevent, investigate or remediate, crime, illegal or prohibited activities or to otherwise protect our legal rights (including liaison with regulators and law enforcement agencies for these purposes);
- i. contact you to see if you would like to take part in our customer research (for example, feedback on your use of our applications, products and services);
- j. provide you with location based services (for example, advertising and other personalised content), where we collect geo-location data.

3.2 Additionally, if at any time you wish us to stop using your information for any or all of the above purposes; please contact us as set out below. We will stop the use of your information for such purposes as soon as it is reasonably possible to do so.

3.3 Except as set out in this privacy policy, we will not disclose any personally identifiable information without your permission unless we are legally entitled or required to do so (for example, if required to do so by legal process or for the purposes of prevention of fraud or other crime) or if we believe that such action is necessary to protect and/or defend our rights, property or personal safety and those of our users/customers or other individuals.

3.4 Please be assured that we will not use your information for any of the purposes if you have indicated that you do not wish us to use your information in this way when submitting the information or at a later stage.

3.5 Our website, applications (including mobile applications) and services may contain technology that enables us to:

- a. check specific information from your device or systems directly relevant to your use of the websites, applications or services against our records to make sure the websites, applications or services are being used in accordance with our end-user agreements and to troubleshoot any problems;
- b. obtain information relating to any technical errors or other issues with our website, applications and services;

- c. collect information about how you and users use the functions of the features of our website, applications and services; and
- d. gather statistical information about the operating system and environment from which you access our applications or services.

3.6 You can manage your privacy settings within your browser or our applications and services.

3.7 We may monitor and record our communications with you, including e-mails and phone conversations. Information which we collect may then be used for training purposes, quality assurance, to record details about our website, applications and services you order from us or ask us about, and in order to meet our legal and regulatory obligations generally.

3.8 Mobile data:

- a. We may obtain information through mobile applications that you or your users install on their mobile devices to access and use our website, applications or services or which you or your users use to provide other services related to that mobile application (for example, to sync information from our application or service with such mobile application). These mobile applications may be our own mobile applications or those belonging to third parties. Where the mobile application belongs to a third party, you must read that third party's own privacy notice as it will apply to your use of that third party mobile application. We are not responsible for such third party mobile applications and their use of your personal information.
- b. Mobile applications may provide us with information related to a user's use of that mobile application and use of our applications and services accessed using that mobile application. We may use such information to provide and improve the mobile application or our own application or services. For example, activity undertaken within a mobile application may be logged.
- c. You can configure our mobile application's privacy settings on your device but this may affect the performance of that mobile application and the way it interacts with our applications and services.

4. Marketing

We may, from time to time, use your information to contact you with details about our products, services and applications, which we feel may be of interest to you. We may wish to contact you for this purpose by telephone, post, SMS or email. You have the right at any time to stop us from contacting you for marketing purposes. If you wish to exercise these rights you can do so by selecting your contact preferences at the point where you provide us with your details on our websites, applications or services or by sending us an email to info@uniclox.com.

5. Analytics and Traffic Data

a. Web beacons and parameter tracking

We also use cookies and similar software known as web beacons to count users who have visited our website after clicking through from one of our advertisements on another website or in emails and to collect details of any products or services purchased. These web beacons collect limited

information which does not identify particular individuals. It is not possible to refuse the use of web beacons. However, because they are used in conjunction with cookies, you can effectively disable them by setting your browser to restrict or block cookies.

b. IP Address and traffic data

We keep a record of traffic data which is logged automatically by our servers, such as your Internet Protocol (IP) address, device information, the website that you visited before ours and the website you visit after leaving our site. We also collect some site, application and service statistics such as access rates, page hits and page views. We are not able to identify any individual from traffic data or site statistics.

6. UNICLOX accepts no liability whatsoever for any loss, damage (whether direct, indirect, special or consequential) and/or expenses of any nature whatsoever which may arise as a result of, or which may be attributable directly or indirectly from information made available on these pages or links, or actions or transaction resulting therefrom.
7. The Laws of the **Republic of South Africa** will govern all terms and conditions of any products and services contained in these pages. Should you request products, services or applications through www.uniclox.com you hereby consent and submit to the jurisdiction of the South African courts in regard to all proceedings, actions, applications or the like instituted by each party against the other, and in any way arising from any stated terms and conditions.
8. **Keeping our records accurate**
We aim to keep our information about you as accurate as possible. If you would like to review, change or delete the details you have supplied us with, please contact us as set out below.
9. **Changes to this policy**
From time to time we may make changes to this privacy policy. If we make any substantial changes to this privacy policy and the way in which we use your personal data we will post these changes on this page and will do our best to notify you of any significant changes. Please check our privacy policy on a regular basis.